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INFO SENIOR



European
Commission

DG HR Newsletter

MAY - AUGUST #27

EDITORIAL

The Info Senior you are holding is back after a very busy period due to the COVID-19 crisis, which prevented us from focusing on drafting your newsletter at the quality we desired. We apologise for this. Nevertheless, we have constantly kept you informed about the latest developments related to the COVID-19 crisis. As usual, we are here for you both through our publications and via our phone number **+ 32 (0) 2 295 90 98** or by email to **HR-BXL-AIDE-PENSIONNES@ec.europa.eu**.

We hope that you will enjoy reading this new Info Senior issue!

Relocation of the Social Support and Relations with Former Staff sector and administrative services

#27-HR-0001

The Social Support and Relations with Former Staff sector has moved to rue Philippe le Bon 3, 1000 Brussels, 1st floor (open space), office 01/P 165. The service is accessible Monday to Friday from 9.00 to 12.00 and from 14.00 to 17.00
Contact details: telephone **+32 (0) 229 59 098** ; e-mail **HR-BXL-AIDE-PENSIONNES@ec.europa.eu**

You can also find INFO SENIOR in 5 languages on

My IntraComm



Given the restrictions imposed by the COVID-19 crisis and in order to protect the health of retired colleagues, appointments will mostly take place by phone.

The Departure desk has also moved to rue Philippe le Bon 3, 1000 Brussels, 1st floor (open space). The service is accessible by appointment and the call centre **+32 (0) 229**

66600 is available Monday to Friday from 9.00 to 12.00 and from 14.00 to 16.00, and by email to **HR-BXL-DEPARTURE-DESK@ec.europa.eu**.

The Service Cards Office has moved to the same address, office P083, and is accessible Monday to Friday from 8.30 to 12.30 and from 13.30 to 16.30. Contact details: e-mail **EC-SECURITY-ACCESS@ec.europa.eu**, telephone **+32 (0) 229 56654**. Given the current situation, this service is available by appointment only.

#27-PM02-0001

Change to the operational times of the Pension Front Office telephone service



The Pension Front Office telephone service (**+32 2 297 88 00**) is now available only on Mondays, Wednesdays and Fridays from 9.30 to 12.30.

You can also contact the Office by email:

- For retirement/invalidity pensions :
PMO-PENSIONS@ec.europa.eu
- For recipients of a survivor's/orphan's pension :
PMO-SURVIE@ec.europa.eu

The JSIS Welcome Offices in Brussels, Luxembourg and Ispra are now open

The PMO teams are again at your disposal in the JSIS offices to answer any questions you may have concerning sickness insurance. They are located in Brussels, Luxembourg and Ispra and can give you any explanations and advice you may need.

For retired staff who do not yet have an EU Login account, the PMO teams can create one on the spot. This will give you access to many online features that can save you time and reduce the administrative burden.

For everyone's safety, please request an appointment at your JSIS office by email or telephone:

- For Brussels :
 - **PMO-RCAM-BRU-RDV@ec.europa.eu**
 - **+32 2 29 97777**
- For Luxembourg :
 - **PMO-RCAM-LUX-RDV@ec.europa.eu**
 - **+352 4301 36100**
- For Ispra :
 - **PMO-ISPRA-RCAM-HD@ec.europa.eu**
 - **+39 0332 78 57 57**

So that we can prepare this appointment, please provide the following information in your email or over the phone :

- your pension number;
- the reason for your appointment in a few words (e.g. no medical details) and specifying the beneficiary;
- the statement or file number where applicable;
- a telephone number so that a case handler can contact you if necessary in order to best prepare the appointment or to inform you of a possible last-minute cancellation

** By requesting an appointment, you agree that the personal data mentioned above will be processed to organise your meeting.*

The addresses of the welcome offices are as follows :

- **Brussels** : MERO - Avenue de Tervueren 41 - 1040 Brussels
- **Luxembourg** : DRB B2/085 - Rue Guillaume Kroll 12 1882 Luxembourg
- **Ispra** : at the Clubhouse of the JRC - Via Esperia 329, 21027 Ispra



#27-PMO-0001

Communication from PMO - Scam alert

We wish to draw your attention to phone scams targeting pensioners from the EU institutions. Scammers pose as PMO employees and pretend to arrange formalities around additional payments. Under this false pretext, they demand bank account details and pin codes.

Please do not trust that such requests are coming from the PMO and the European Commission! We collect the information we need through our secure channels, such as SYSPER, JSIS, or FiLIP – our newly created application allowing you to securely change your bank details yourself.

We will never ask you:

- to give personal data or bank account information over the phone;

- to share pin codes and passwords;
- to carry out any bank transactions.

Beware anyone who asks for such data and actions - they are most probably scammers trying to empty your bank account!

This recently happened to a pensioner who was deceived into sharing her bank details and pin code in order to get "a Covid-19 grant" from the European Commission.

Please stay vigilant too: it is never a good idea to give out passwords, pin codes and other sensitive personal information!



Manage your bank details using FiLIP

Are you changing bank or account number ?

With the new application - (<https://europa.eu/LFIP>) you will have online access to all your banking information and you will be able to modify it yourself directly.

Enter the modification relating to your bank account. The information you enter will be automatically processed by the PMO.

How it works ?

Go to My Remote via the link : <https://myremote.ec.europa.eu/>

1. Enter your EU Login details,
2. Connect to your file,
3. Connectez-vous à votre dossier,
4. Check “My Identity” and click on “Request a new bank account”.

Complete the fields, add proof of your bank account (a PDF copy of your bank statement is sufficient).

The information entered will be verified and validated by the PMO through the application.

Then, your pension or other reimbursements (medical expenses, etc.) will be paid to the new bank account.

Note, however, that the change of your bank account will not be effective until you have received a notification of the validation of your request. **We strongly recommend that you wait until you have received payment of your pension amount into your new bank account before closing your old account.**

A guide is at your disposal to accompany you through the various stages.

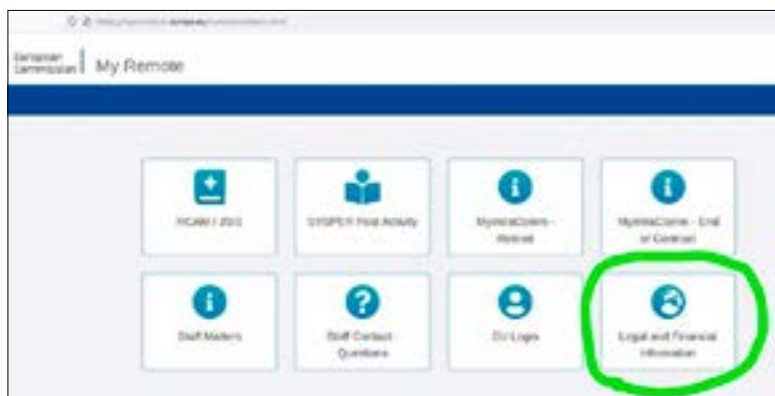
Finally, rest assured that this new application guarantees a high level of protection and security of your data.



FiLIP



My Remote



#27-PM03-0002



Staff Contact

Asking a question directly in JSIS online is now possible and incredibly easy

All your questions relating to an account sheet can now be submitted with a single click. With this new feature you save precious time by no longer needing to leave the application and go through My IntraComm.

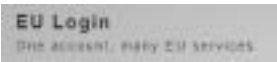
How? It's simple, quick and efficient. On the JSIS online homepage, click on 'My account sheets'. Select the account sheet in question, click on the speech bubble icon and enter your question.

Once your question has been submitted, you will receive a confirmation email and a colleague from the PMO will reply quickly.

You can track the status of your questions via **MyIntraComm, Top Tools - Staff Contact - Mes questions.**

A guide explaining what to do has been sent with this Info Senior issue.

#27-PM03-0003



EU Login



My Remote



RCAM



MyIntraComm



Staff Matters



Staff Contact

What is EU Login used for ?

You are one of the 83% of retired staff who have provided us with an email address, enabling us to inform you easily and quickly of all new topics that concern you.

And 63% of you already have external **EU LOGIN** access.

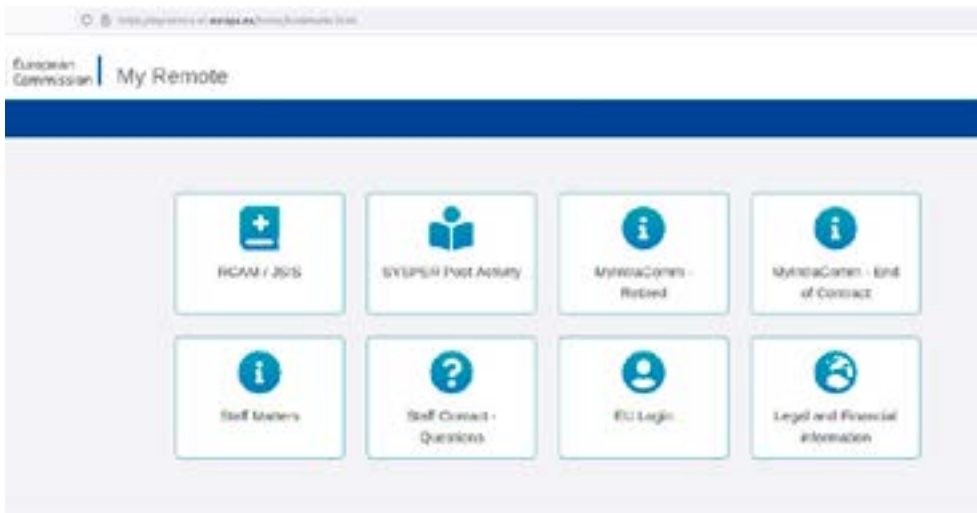
However, we see that few of you use this EU Login to identify yourselves (except for accessing JSIS online).

EU Login allows you to log in safely to **My Remote**, a portal that brings together all the applications you will find useful, such as **RCAM en ligne** SYSPER Post-Activity **MyIntraComm** or **Staff contact**.

We strongly recommend that you use your EU Login to look for information (on **My IntraComm/Staff Matters Portal**), **to ask questions (via My IntraComm/ Staff Contact)**, and to receive or send documents immediately and free of charge to our departments using SYSPER Post-Activity (pension slips, declarations, etc.).

To obtain an external EU Login account, see the **guide** (open access) at : https://ec.europa.eu/pmo/guide/pensionner_eu-login-guide-en.pdf.

If you need help creating your EU Login account, contact the EU Login helpdesk Monday to Friday between



9.30 and 12.30 via the telephone numbers given below. Keep you mobile phone and email inbox to hand to receive codes (by text message and email).

- BRUSSELS
+32 2 29 76888
- LUXEMBOURG
+352 4301 36100
- ISPRA
+39 0332 78 30 30



Guide

EU Login for life

#27-PMO-0002

Since the beginning of this year, all staff members* taking retirement can keep their EU Login.

All they need to do is provide an email address and phone number when they submit their retirement request in SYSPER.

This EU Login, which is now kept for life, allows them to retain secure access to various applications (JSIS online, Staff Contact and Staff Mat-

ters Portal, SYSPER, My Remote).

This is a positive step forward that allows us to maintain and improve contact with colleagues leaving the institutions.

EU Login for life (europa.eu)



EU Login
for life

* currently applies only to the Commission and the Council.

#27-PM03-0004

Save time and efforts when claiming reimbursement of medical expenses

PMO
Mobile

Submitting reimbursement requests in JSIS is slow and cumbersome for many of us. We all have to go through several steps to upload a single invoice. But now there is a way to avoid scanning and saving invoices before uploading in JSIS. The new version of the PMO Mobile app, which is available for all pensioners to use, allows claiming reimbursement in less than a minute.

PMO Mobile is a web-based mobile app, so no installation is needed. It can be accessed through any browser and works best with the latest versions of the most common mobile operating systems.

This smart solution is designed to meet the expectations of the tens of thousands of users of PMO services, including pensioners and active staff from the EU institutions and agencies. The Director of the Paymaster Office, Alexander Gemberg-Wiesike,

describes it as a game-changer: *"Every month we receive about 200,000 reimbursement requests from EU colleagues and pensioners. I am very conscious of the time it takes to insert them into the system. Our recent satisfaction survey shows that our improvement efforts are appreciated, but we need to do more when it comes to ease of use and time saving. We want to meet these demands as quickly as we can and offer smart solutions that simplify our lives.».*

How to use PMO Mobile?

Open your browser and go to <https://webgate.ec.europa.eu/PMOMOBILE>, or scan the QR code below.

As a first step, you will have to add your EU Login credentials and go through the verification process. Using the EU Login app is faster than SMS verification, and even more time can be saved if you have fingerprint or face recognition activated on your device.

Once connected to PMO Mobile, select Reimbursement Requests. You will have to enter name, date, type of expense and amount paid. At the next step, you can simply take a picture of your invoice: it will be saved in the system automatically – and you are done!



What else you should know

Photos of invoices should be clear and legible so that they can be processed. Please do not forget that the light, the focus, and the positioning of the invoice do matter!

As the app is designed to be used by both active staff and pensioners, some of the functionalities are not of interest for pensioners – such as missions and meetings management,

or submitting medical certificates for sick leave.

You can currently view the history of your reimbursement requests and submit standard requests. Very soon it will be possible to submit non-standard medical reimbursements, and to view your account sheets.

PMO Mobile user guide



PMO Mobile user guide

New features of Sysper Post-Activity

#27-PM02-0002

From last December, we propose you some new features via your Sysper Post Activity Front Office.

The first one: you have now the possibility to check your personal file linked to your active career.

Another improvement: we created in Sysper your “Personal post activity file” where we will upload all documents related to your retirement.

How to access to it? Please go to “MENU”, then click on “Personal data” and next choose the tab “Personal file” or “Personal Post Activity File” :



The tab of your « Personal file » is presented in the screenshot below :

WARNING : the history of the documents related to your retirement is not uploaded to your Personal Post Activity File.

Only the documents created since January 2021 will be charged.

Another improvement: now you can also consult your career via Sysper.

You can access to it via the “Job assignment” tab. This tab is visible once you are at the level of your personal file or your personal post activity file.



and here below you can see how the post activity personal file looks like :



How to navigate inside your personal file: you can access the library by clicking on the arrows.



Reminder concerning medical treatments that **require prior authorization**

This is a quick overview of the treatments, for which the JSIS often receive requests for reimbursement. It is indicated whether a request for

prior authorization is necessary, and which supplementary documents might be needed.

Prior authorization > NOT REQUIRED	
Physiotherapy	if you don't exceed 60 sessions/year
Osteopath/ chiropractic	if you don't exceed 24 sessions per year
Acupuncture	if done by a medical doctor; not more than 30 sessions a year
Shockwave therapy	if performed by a physiotherapist
Aerosol therapy	If you don't exceed 20 sessions per year
Dietician consultation	if you don't exceed more than 10 sessions/year
Assessments for: speech therapy, orthoptics, psychological *	*Simple neuropsychological assessment
Orthopedic insoles	if you don't exceed more than 4 insoles/year
Compression stockings	If you don't exceed 3 pairs/year
Psychotherapy	only if performed by a PSYCHIATRIST / NEUROLOGIST
hearing aid device	every 5 years
nurse assistance	ex: changing bandage, giving injections, medication
Medical pedicure	if you don't exceed 12 sessions/year
Cataract operation	If you are 60 years old or above

Prior authorization > MANDATORY	
Occupational therapy (ergothérapie)	
Lymphatic drainage treatments	
Multidisciplinary rehabilitation	ex: combined normal physiotherapy with at least one more type of treatment: Occupational therapy or hydro massage
Shockwave therapy	if performed by an orthopedist
Mesotherapy	
MDX therapy (école de dos)	
perineal physiotherapy	
respiratory physiotherapy	
Ultraviolet rays treatment	photo-documentation is also needed aside from medical prescription/report
Laser phototherapy	photo-documentation is also needed aside from medical prescription/report

Prior authorization > MANDATORY	
Speech therapy	
orthopedic shoes	2 pairs/years
Multidisciplinary neuropsychological assessment	need to be performed by at least 2 specialization (doctor or therapist)
Cataract operation	if you are less than 60 years old
Septoplasty ; Rhinoplasty; Turbinoplasty	result of radiographic (X-ray, scanner, MRI) and respiratory examinations
incontinence material	mandatory prior autorisation every 12 months
rental equipment	for any equipment rented beyond 3 months of rental
articulated orthosis	
Diabetic material	
Psychotherapy	if not performed by a PSYCHIATRIST / NEUROLOGIST
Carers + Nursing Homes	all mandatory forms available from AIACE ambassadors, social workers or via the staff matter portal (*)
Fixed home improvements	Reminder that fixed home improvements are not reimbursable by JSIS ex: stair lift. Only materials considered to be purely medical can be reimbursed (with or without prior authorization depending on the type)
Medical transport (non urgent)	A detailed medical prescription must be attached to the request of prior authorization, mentioning the reason, the number of travels, the route to be made and the necessary mode of transport

* Staff matter portal link for Carers and Nursing homes: <https://myintracomm.ec.europa.eu/staff/en/health/reimbursement/dependency/Pages/index.aspx>

Please be aware of the following:

- **Treatments where a prior authorization is NOT required** – when you send a request for reimbursement you need to attach not only the invoice, but also the medical prescription or a medical report as supporting document
- **Treatments where a prior authorization is MANDATORY** – when requesting a prior authorization you must always attach a medical prescription or a medical report as a supporting document, even if the request

is related to an illness that has previously been recognized as a “serious illness” for you. When requesting reimbursement for such a treatment you need to attach the prior authorization in addition to the invoice.

The above list on various treatments is not exhaustive. Additional information can be found in the GIPS and on the intranet on the website My Intracomm JSIS (<https://my-intracomm.ec.europa.eu/staff/EN/health/Pages/index.aspx>).



RCAM

Acupuncture treatment

JSIS reimburses the costs of **acupuncture** treatment under certain conditions: the treatment must be medically justified, which is why a detailed medical prescription has to be attached to your claim for reimbursement. Treatment must start no later than 6 months after the date of the prescription.

The medical prescription must state :

- the name and official references of the prescribing doctor
- the full name of the patient
- the date of issue

- the type of treatment concerned (acupuncture)
- the medical motivation (pathological context, reason for treatment)
- the number of sessions prescribed

The treatment must be carried out by a doctor or in a hospital environment, in accordance with the GIP, Title II, Chapter 8, point 2 - B1.1.



Acupuncture treatment

#27-PM05-0002





Acupuncture treatment

The **invoice** must comply with the legislation of the country in which it was issued (eg. “attestation de soins donnés, “mémoire d’honoraires”) and must include the following information :

- full name of the patient
- date, type and price of the medical treatment carried out
- name and official references of the doctor

The maximum number of sessions eligible for reimbursement per year is 30. The reimbursement rate is set at 80 % (ceiling EUR 25).

i <https://myintracomm.ec.europa.eu/staff/EN/health/reimbursement/treatments/Pages/acupuncture.aspx?ln=en>

#27-HR-0002

Property abroad and professional activity **after retirement**: an update



Judgment

In recent years, many of you have come up against, sometimes via the Welcome Office, practices of the Belgian State which are incompatible with EU law, particularly as regards the **taxation of property abroad and compulsory membership of the Belgian social security scheme**.

administration would allocate cadastral income to property abroad. It is well known that the allocation of cadastral income to Belgian property is already quite arbitrary, so it can be assumed that the case is not closed with regard to property abroad.



Regulation

The Belgian State has been convicted on two occasions for tax discrimination against property owned in other countries (11 September 2014 and 12 April 2018). Having taken no measures to comply with these judgments, the Belgian State was convicted a third time, on 12 November 2020, with the imposition of financial penalties. It is costing the taxpayer €2 million in fines and €7 500 per day in damages from 12 November 2020 until such time as Belgian legislation is brought into line with EU law. In mid-December 2020, a preliminary draft law was adopted whereby the Belgian

Another pressing dispute concerns officials, most often retired, who are engaged in a professional activity, for example as a consultant. The Belgian authorities tend to make them subject to the Belgian security scheme (ONSS for employees, INASTI for self-employed persons) in breach of the principle of a single social security scheme applicable to all workers. The Court of Justice pointed out in a series of landmark judgments that a worker may be subject to only one scheme. It pointed out in a **judgment of 7 May 2017 (Wenceslas de Lobkowicz)** that (1) the EU social security scheme appli-

cable to officials is similar in nature to the national schemes coordinated by **Regulation (EC) No 883/2004** in that it is a primary, compulsory scheme and consequently, (2) Member States may neither make EU officials, whether active or retired, subject to their scheme nor compel them to contribute to their scheme.

This article was written by Jacques BUEKENHOUDT.

Source :

Jacques BUEKENHOUDT e-mail:

jb@d-lawfirm.be

Website: www.d-lawfirm.be

❗ Wenceslas de Lobkowicz judgment : <https://curia.europa.eu/juris/document/document.jsf?docid=190501&text=&doclang=EN&cid=588147>

❗ Regulation (EC) No 883/2004 - <https://eur-lex.europa.eu/eli/reg/2004/883/oj?locale=en>

Communication from the Helpdesk of AIACE International: **‘MY REMOTE’ new look**

#27-AIACE-0001

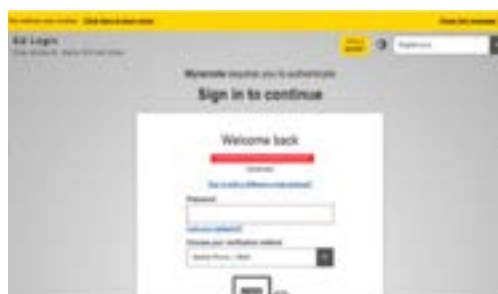


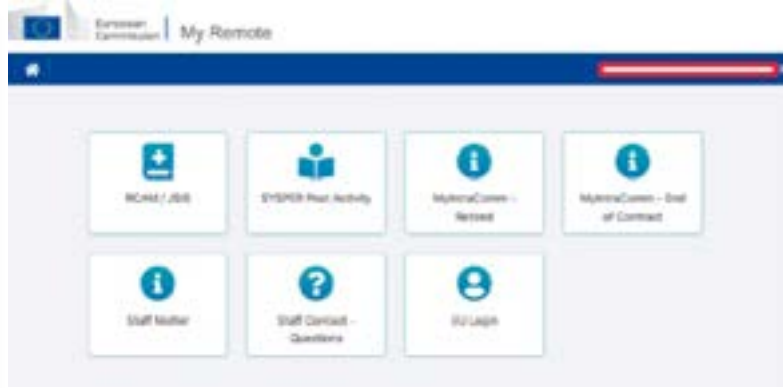
My Remote

The ‘My Remote’ homepage changed at the beginning of 2021.

You can see the new homepage at <https://myremote.ec.europa.eu/> :

- All you need to do is click on **‘ACCESS’** in the square on the right under ‘Go to web applications’ :
- You will still need to identify yourself with your EU Login account:





But a new ‘menu’ will appear with the following access points (see above).

AIACE Internationale
 Telephone: +32 2 295 29 60
 e-mail: aiace-int@ec.europa.eu
<https://aiace-europa.eu/?lang=en>



All the information on these applications at our disposal can be found at <https://aiace-europa.eu/my-remote-2/?lang=en>.

#27-AIACE-0002

AIACE Belgium, an **active section** with 5 000 members



AIACE BE



Created in 1969, the Belgian section is the largest section of AIACE (International Association of Former Officials of the European Communities). This year it exceeded 5 000 members, which represents almost half of the number of former staff members of the institutions living in Belgium. Its scope of action covers a number of areas.

Communication and information: bulletins containing information about the Commission departments and the section’s activities

are sent by email on a regular basis. Essential information is also published on the website and sent by post to members who do not have an internet connection. The website is operational. An IT helpdesk service is available to members who have trouble with the applications and platforms put in place by the institutions for retired staff. ‘L’Ecrin’, the section’s quarterly newsletter, offers articles on issues relating to Europe, the institutions, society and culture, and features former colleagues who are particularly active during retirement.

Social support for colleagues in difficulty: a team of around 40

volunteers provide help, on an ad hoc basis, to around 100 retired staff members, both members and non-members, who have expressed a need for assistance, support, help with administrative matters and advice. The social volunteers also deal with the issue of nursing homes/care homes by drawing up lists of centres that have been inspected. Discussion groups bringing together members who have lost a loved one are also organised and are expected to resume soon. PMO ‘ambassadors’ are available to find solutions to problems of colleagues seeking assistance in the context of health insurance.

Defending the interests of retired staff: the Belgian section, alongside the other sections, participates actively in official staff representative committees, mainly the Staff Regulations Committee and the SIMC. It focuses on defending the Staff Regulations of Officials and the rights of retired staff, a key part of which is the method for adjusting remuneration and pensions and the resulting principle of parallelism. The section is willing to get involved in legal cases of particular importance for former staff members where the application of the Staff Regulations is called into question. It is also closely monitoring the implementation of the UK/Commission Brexit agreements.

Organising events: numerous festive and cultural gatherings are organised to bring the members of the section together and help them stay in touch. A number of trips and excursions are proposed throughout the year, as well as thematic conferences and literary tea parties. A walking club regularly organises walks and hikes around Brussels and beyond, and beer and wine clubs were set up in autumn 2021.

Helping to tackle the challenges of European integration: the Belgian section is keen to raise awareness among its members of current developments and the many challenges of European integration today. It regularly invites members to take part in debates and conferences organised by other associations with the same aim, such as the European Movement in Belgium. It encourages them, in particular, to take part in the citizens’ consultations launched by the institutions, such as the consultation on the Conference on the Future of Europe, thereby underlining its desire to play role in the Europe of the future.

i www.aiace-be.eu
e-mail : aiace-be@ec.europa.eu
Tel. + 32 (0)2 295 38 42

#27-AIACE-0003

AIACE France, always at the service of retired staff



AIACE FR



The French section of AIACE, an association under the Law of 1901, has more than 1 400 members. It is managed by a

Committee elected by the members for three years, which in turn elects its Board (see below).

Since AIACE France is decentralised, regional delegates, whether elected or not, may also participate in Committee meetings. It is important that all regions with a delegate are represented in the Committee.

The French section has its secretariat on premises provided by the EU Delegation to the OECD and UNESCO, 12 av. d'Eylau, 75116 Paris, tel./fax 01 47 55 82 29; email: aiace.france@wanadoo.fr

The annual membership fee is €45. The accounts, certified by auditors, and the budget are subject to approval by the Annual General Assembly, to which representatives of the relevant Commission departments (pensions, health insurance, etc.) are always invited.

Two members of the Committee, the President and the Vice-President, represent the Section on the Administrative Board of AIACE International.

Information

In addition to the 'VOX' magazine of AIACE International, the members of AIACE France receive the biannual 'INFO' newsletter and 'Flash Infos' sent by email with specific information. The website www.aiace-fr.eu also contains useful information on the French section, excursions and the JSIS.

The directory of members, which is regularly updated, is distributed to members each year. It contains the postal and email addresses of the members of AIACE France and their landline/mobile numbers.

Other information is disseminated on the initiative of the President and the regional delegates.

Activités

Regional gatherings and excursions, open to members from other regions, take place every year at the initiative of the regional delegates. These excursions are announced on the website.

Social support activities (visits, advice, assistance) for members in difficulty (isolation, dependency, old age) are also organised at regional level with financial support from the Commission.

Outlook

The number of former staff members of the European institutions is constantly increasing, as is their average age (increasing longevity).

It will therefore be ever more important to have a large base of members in order to maintain, for the benefit of all, bonds of effective solidarity between former staff who served this great cause to which we devoted the best of ourselves: building a strong and sustainable European project.

That is why, as future retired staff who are planning to settle in France, **we count on you to join AIACE France.**

Committee and Board 2019-2022

Elected members:

Anne HARRIS, René GUTH, Michèle THOZET, Jacques BABOT, Anne ROPERS, Bernard LOESEL, Dominique DESHAYES, Marie-Claude BLIN, Jacques VONTHRON, Danièle TRICOT et Ambroise PERRIN.

Board

Président	René Guth
Vice-président	Marie-Claude Blin
Secrétaire général	Jacques Babot
Trésorier	Bernard Loesel
Trésorière adjointe	Danièle TRICOT

Regional delegates and responsible members

REGIONS	DEPARTEMENTS	RESPONSIBLE MEMBERS
Auvergne, Rhône-Alpes + Bourgogne	03-42-43-63	Bernadette REYNEBEAU
	01-69-73-74	Philippe VIENNE
	21-58-71-89	Paulette SIEROTA
	07-15-26-38	Jean MEYER-ROUX
Bretagne Manche	22-29-56	Marthe BOULVAIS
	35-50	Jean GUEGAN
Grand Est + Franche Comté	08-10-25-39- 51-52-67-68-70	René GUTH
	90	Éveline LANG
	54-55-57-88	Franco ZAMPOGNA
Ile de France + Dom -Tom	28-75-77-78- 91-92-93-94- 95-971-972-974	Serge LEBEL Marie-José DUPRAZ (RCAM) Anne ROPERS*
	Hauts de France	02-59-60-62-80
		Isabelle TRANCHANT

REGIONS	DEPARTEMENTS	RESPONSIBLE MEMBERS
Nouvelle Aquitaine	16-17-19-23-24-33-40-47-64-79	Anne HARRIS-HENNON
	16-17-19-86-87	Armel PRIEUR
	16-17-79-86	Francine PETITPIERRE
Occitanie	11-30-34-48-66 09-12-31-32-46-65-81-82	Georges CLET (a.i)
Pays de Loire + Centre-Val de Loire + Normandie	44-49-53-72-14-27-61-76	Jean-Pierre PETILLON
	18-36-37-41-45-85	Catherine PLÂTRE
Provence-Alpes-Côte-d'Azur Corse	04-05-06-13-83-84	Michèle THOZET*
	2A-2B	Brigitte SOUDIER

Other members responsible for specific areas

Area		
Help with EU Login, JSIS online and other IT support..	Tel: 07 86 02 80 03 tricotdaniele@gmail.com	Danièle TRICOT
* Management of the website www.aiace-fr.eu	Tel : 01 43 44 74 17 anne.ropers@gmail.com	Anne ROPERS
* Coordination of volunteers	Tel : 06 88 83 18 90 michele.thozet@outlook.fr	Michèle THOZET

JSIS AMBASSADORS

Dominique DESHAYES

Michèle THOZET

Brigitte SOUDIER

Message from the **SEPS-SFPE** (Association of Seniors of the European Civil Service)

Many of our oldest colleagues tell us of the difficulties they encounter in correctly applying the PMO's administrative rules, in particular with regard to requests for reimbursement of medical expenses, recognition of serious illness, prior authorisation, etc.

They often ask for help as a result of a lack of IT skills or a debilitating illness. On each occasion, the SEPS-SFPE urges the PMO, the Administration and the insurance companies to maintain and protect 'paper-based procedures'.

A small group within the association has drawn up a list of proposals to be sent to the SIMC (JSIS Management Committee), in agreement with the Staff Committee, with a view to possibly simplifying certain procedures relating to the application for recognition of a serious illness, reimbursement procedures in the case of top-up cover, and taking account of the practices of national health insurance schemes. This group is open to suggestions from members who often face administrative difficulties or red tape.

During the COVID vaccination period, the SEPS-SFPE received many questions on the possibilities of vaccination in specific situations or on obtaining the European vaccination certificate. The telephone number **+32 473 47 49 06** is available for questions from members (and colleagues in general) 7 days a week and almost 24 hours a day. It is available to former staff members wishing to discuss a particular situation, a JSIS rule, the position taken by an insurance company,

a tax or inheritance problem, a question on European and national pensions, any difficulty in contacting the PMO, finding a form, etc. in the evening or at the weekend. It is often outside office hours that questions arise regarding direct billing, prior authorisation and recognition by the JSIS away from the headquarters of the European institutions.

The association often calls on the 'Help for retired staff' social service (Directorate D of DG HR) to obtain assistance or instructions from social workers.

Ispra colleagues have set up a 'SEPS-Italia' branch for more direct and specific contact with members living in Italy.

The SEPS-SFPE's quarterly newsletter informs its members of the various initiatives of benefit to them and of changes in the rules applied to former staff members (<https://sfpe-seps.be/june-2021-bulletin/>).

i SEPS-SFPE application form : <https://sfpe-seps.be/en/joining/>. Annual membership fee: €30

i Contact details :

Brussels :

Tel. **+32 (0) 475 472 470**

(24/7)

info@sfpe-seps.be

www.sfpe-seps.be

Ispra :

Tel. **+39 (0) 351 6471722**

(Tuesdays & Thursdays 12.30 -14.00)

seps.italia@gmail.com



SEPS/SFPE

#27-SEPS-0002

Communication from SEPS : Combining a Community pension with a national pension



EU officials who have not transferred their entitlement to a national pension to the Community scheme and who receive a Community pension may apply for a pension for the years worked for a national employer up to the ceiling of the number of years required to obtain a pension for a full career.

The maximum Belgian pension in this case will be 8 years, as the maximum career taken into account in Belgium is 45 years.

This possibility also applies to individuals who have already submitted such a request, but have had it refused.



Judgment

The SEPS/SFPE won a case against the Federal Pension Service of Belgium following a **ruling of the European Court of Justice in Case C-408/14 of 10 September 2015 (A. Wojciechowski v Belgium (ONP))**.

Direct contact : Mr Hendrik Smets, vice president SEPS-SFPE in charge of legal affairs.
hendriksmets@yahoo.fr

SEPS-SFPE

info@sfpe-seps.be

Tél: **+32 475 472 470**

Example:

Career in Belgium: 9 years —

Complete career at the EU Institutions: 37 years.

📄 <https://eur-lex.europa.eu/legal-content/EN/ALL/?uri=CELEX%3A62014CJ0408>

#27-AFIATYS-0001

Communication from Afiliatys: Update of contact details and return of drop-in services

You have retired or will be retiring: don't forget to send us your new email address!

Updating this information is essential for retired colleagues covered by the Hospi Safe top-up insurance scheme and for continuing to receive regular information from Afiliatys.

Please send it to us by email to info@afiliatys.eu.

Please also note that Afiliatys' drop-in services have resumed and our offices are open by appointment. To make an appointment, simply send an email to info@afiliatys.eu specifying whether you would like to discuss the Hospi Safe insurance

or Afiliatys services and proposing a date and time slot (appointments relating to Afiliatys take place on Tuesdays and those relating to the Hospi Safe insurance take place on Thursdays). We will quickly get back to you with confirmation of the time and date of the appointment, and will try our best to accommodate your request.

AFILIATYS

105 Avenue des Nerviens, office
00/09, 1040 Brussels

Open on Tuesdays and Thursdays
from 9.00 to 15.00

Telephone: + 32 2 298 50 00

e-mail: info@afiliatys.eu

<http://www.afiliatys.eu/en/index.cfm>



Afiliatys

AIACE International annual conference - Loutraki 2022

#27-AIACE-0004

Message from Didier Hespel, Secretary-General of AIACE In- ternational :

Many AIACE members bitterly regretted the cancellation of the 2020 and 2021 Congresses for reasons that are unfortunately well known. But after this forced postponement, we were finally able to meet again in 2022. The Yearly Congress was held from 14 to 21 May in Loutraki, Greece, as planned in 2020, according to a programme similar to what had been established at the time.



The heart of the Conference is of course the General Assembly. This year, at the opening session, we were pleased to welcome Vice-President M. Schinas, former EU Ombudsman N. Diamandouros and Professor Ch. Rozakis, former First Vice-President of the European Court of Human Rights of the Council of Europe. In addition, we heard words of welcome from former EU Commissioner S. Dimas and the Deputy Minister for Research and Technology of the Greek Government C. Dimas, as well as the Mayors of Corinth and Loutraki.

In the framework of the GA's agenda, discussions focused on the interface between JSIS and the national health systems, the Method of Adjustment of Salaries and Pensions and communication with members.

One session was also devoted to a meeting with representatives of the EU administrations.

Four workshops were held on topics of particular interest to the former staff of the EU and the Management Board met afterwards.

It was also an opportunity to get together with other former colleagues in a friendly atmosphere and to discover the region during the planned excursions (Epidaurus, Mycenae, Nafplion, Hydra), especially during the extended stay (around the Gulf of Corinth or on the island of Andros) as well as during the gala dinner and the various convivial meals.

We hope to see many AIACE members at the 2023 Congress, the venue of which will be announced later.



Assises
AIACE



AIACE

i Website of the AIACE International conference :
<https://aiace-europa-assises.eu/?lang=en>

i AIACE International
Telephone: **+32 2 295 29 60**
e-mail: aiace-int@ec.europa.eu
<https://aiace-europa.eu/?lang=en>

