

SEPS

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SENIORS DE LA FONCTION
PUBLIQUE EUROPÉENNE
SENIORS OF THE EUROPEAN
PUBLIC SERVICE

BULLETIN

ASSOCIATION OF SENIORS OF THE EUROPEAN PUBLIC SERVICE | MARCH 2025



SFPE–SEPS IS AT THE DISPOSAL OF ALL ITS MEMBERS

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ANNUAL MEMBERSHIP FEE 30,00 €

It is due for payment in January and no longer on the anniversary date of SFPE-SEPS membership. However, new members who registered after 30 June 2023 by paying the membership fee, will not need to pay for the 2024 fee. The next payment will only be needed in January 2025.

Bank account IBAN : BE 37 3630 5079 7728 BIC : BBRUBEBB

CHANGES OF E-MAIL ADDRESS

Urgent Call: Please let us know as soon as possible, if your e-mail address and/or private address have been changed.

This communication enables us to maintain useful contact with you, without interruptions, and to prevent relevant communications from going astray.

The address for reporting any relevant charges is by e-mail:

info@sfpe-seps.eu

GENERAL DATA PROTECTION REGULATIONS (GDPR)

Dear Member,

We take the protection of personal data very seriously and we are committed to respect the General Regulation on the Protection of Data (GRPD).

Our contact information is used exclusively to ensure our responsibility towards you, as a member, for frank and transparent information on the activities of the Association and the decisions taken by the Governing Board.

The information you have trusted us with is used entirely for internal purposes.
It is not made available to third parties (PMO, DG HR,) without your express permission.

The Association commits itself to protect this information against any form of dissemination and not to make it available to anyone, except where obliged to under the law or when undertaking an act at your request, within the limits of the social objectives of the Association.

Of course, you can access, rectify, or delete this information at any time. You may object to the use of your information and have the right to withdraw your consent at any time by sending us an e-mail or a request by post.

Pieter Kerstens

For SFPE-SEPS Governing Board

DATE AND SETTING OF THE LOCATION OF THE NEXT GENERAL ASSEMBLY AND INFORMATION MEETING

Our next General Assembly will take place on 20 May 2025 in a large meeting room at the Inter Institutional Centre in Overijse, will be followed immediately by the Information Meeting.

As to the material organisation, our meetings will take place in the customary format, including a convivial meal on the spot, at lunch time.

All affiliate members will receive the relevant information, including a detailed agenda and practical information on the logistics.

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1 EDITORIAL

Dear Members,

Here is the latest edition of our Bulletin, which is the first in the current year. On proposal of the OIB, we have agreed with a small reduction of the physical size of the Bulletin, which is justified from environmental considerations and for budgetary reasons. Given the fact that the readability of the texts and the available volume for the content have been maintained as before, this adjustment should not cause much worry or deception. Firstly, I would like to thank all those who have commented favourably on the last Bulletin. In the future your assistance will continue to be appreciated and all constructive ideas are most welcome. This includes editorial contributions on the subjects that are of particular interest to you.

With respect to the daily operation of our Association, I have the pleasure to announce that our phone extension +32.475.472.470 can onwards from now also permanently be reached by the means of the application WhatsApp. This can allow those amongst you who are physically located far remotely from Brussels to reach us directly without necessarily being exposed to huge cost from international phone calls.

To further underline the European nature of our Association, the internet address of our website has evolved into www.sfpe-seps.eu

To reassure-you, the old address remains operational, while redirecting automatically all visitors to the new destination. The work on the reorganisation of the content of our website proceed, as planned. The same goes for the translation of the versions established in German and in Italian.

As to the periodic adaptation of our pensions, following to the Method, one must conclude that this mechanism has been implemented correctly in 2023 and 2024. It makes us wish that this Method can be maintained as such, for a good number of years ahead of us. It must be clear that this encompasses the strict parallelism between the evolution of the remunerations applicable on retired personnel en the one for personnel in active service. As a reminder, since 2013, the



Petrus KERSTENS
(Pieter, to his friends)

President of the SFPE-SEPS

Method allowed Institutions to maintain internal social peace, without any strike.

The start of the exercise 2025 is all but marked by a period of calmness and stability. The new High Colleges of the European Institutions are in place, and they are under pressure to step on it, to face the sudden and quite surprising challenges, which appear at a high pace exterior the Union. This semester, we will benefit from the Polish Presidency.

Both the significant change at the helm of the United States of America, occurred at the end of 2024, and the successive government crises in many Member States of the Union have our attention and our permanent preoccupation. Hence, we will follow with very high vigilance, to which extent this vast context may materially affect our daily existence.

In this period of turmoil, maximum transparency and optimal communication are, more than ever, prerequisite. To that end, I have addressed a note for the attention of the President of the European Commission, to inform her on the serious preoccupations concerning the IT architecture chosen for the roll-out of the new applications with the Institutions of the Union, and on the prejudices that could this bring about at the expense of a helpful and minimum information of active personnel and of retired staff. Please read more on this in a hitherto dedicated article below.

Thanks for your attention, with my wishes for an excellent reading.

Yours sincerely,
Pieter Kerstens, March 2025

2 INTERVIEW WITH MONIQUE BRETON



Dear colleagues,

I joined SFPE-SEPS on the recommendation of a colleague, when she was still a member of the Health Insurance Management Committee (CGAM), after having attained the minimum age for becoming a member. My role is to create the link between our Association and the CGAM of which I am a member since 2009 as a staff representative of the Court of Justice. I have been both the Vice-President and President of the CGAM. Currently I am a member, still very committed by participating in all the working groups: annual report, revision of the GIP, the coefficients of equality, in addition, since its inception, of the preparatory committee for disputes.

I hold the position of legal translator; grade AD12 at the Unit for French Translation at the Court of Justice since June 1998. I translate from English, Italian, Polish and sometimes Finnish, with the help of my Finnish husband, who is also a legal translator. I am able

to read disputes relating to the health insurance in a fairly broad number of languages, helping myself occasionally by referring to on-line dictionaries, as it is out of the question that confidential documents, covered additionally by medical secrecy, be divulged through public applications.

I have been a member of the Staff Committee of the Court of Justice for some twenty odd years, as also of the Committee for Social activities; I am President of COPEC, the Committee for equal opportunity and I am deputy at the Joint Committee for the promotion of AD staff. I have therefore acquired knowledge of the statutory legal rights, which I supplement by translating texts of procedure in civil service cases and by sometimes participating in seminars on the subject of European civil service disputes.

On a personal level, I was born in September 1962, near Alger, shortly after the declaration of independence of 5 July 1962, the last of 4 siblings. My father was an electrical engineer and my mother, of German origin, worked as an independent translator and interpreter/guide between French and German. My parents married in 1948, animated by the desire to see the appearance of a European community. I went to school in Alger on the basis of the French education program up to the level of the baccalauréat. I then left the country on 12 July 1980 in order to study law in Nice. After obtaining a Masters in public law in 1984, I went on to obtain a Masters

in business administration in 1986 at the highly prestigious HEC in Paris, an MBA among the most esteemed in the world. After a short period of commercial experience in business I went on to pursue further education in law: Diploma for Legal practitioner in 1989, DEA in privacy law at the University of Paris in 1990. I worked as a lawyer at the Parisian Bar from January 1990 to May 1998 and obtained a specialisation certificate in commercial law. From my experience as a lawyer I gained a taste for offering advice and guidance and for the defence of the interests of colleagues, which I undertake with perseverance.

In Luxemburg there exists a religious devotion to the Virgin Mary, Consoler of the afflicted. My husband has given me the moniker of “Monique, the consoler of the afflicted”! I know my mission and I intend to pursue it when I come to retire, which will, hopefully, be in 2028.

The President of the Court of Justice, Mr Koen Lenaerts, exhorts us in his yearly New Year's address to defend and promote the Rule of Law. This is the compass that guides me in my actions.

3 DID STRATEGIC IT-RISKS IN CONJUNCTION WITH THE ROLL-OUT OF NEW CLOUD-TECHNOLOGY

On 23 January, the President of SFPE-SEPS did address an administrative request to the President of the European Commission, which highlighted the substantive operational risks exposing the Institutions and Bodies of the European Union from the policy choice to migrate all EU corporate systems into unprecedented Cloud technology.

This request aimed, respectively, to abort altogether the already ongoing migration into the *Service Now* logic under privately managed subcontracted Cloud Solutions; and to aim the halting of subdividing populations targeted by corporate information tools.

Just to remind: the concept of Cloud is not abstract, but just the physical remote location of key-data on servers at externally owned giant computing centres. In the case of the European Commission, it would appear that Cloud Solutions have been entrusted to the Microsoft Corporation and to the ServiceNow corporation, which are genuine US-based companies, fully submitted to the United States Federal Legislation.

Microsoft Corporation and **ServiceNow** are quite distinct companies in strategic alliance, which means that customers opting for **ServiceNow** software solutions are automatically customers of **Microsoft** hardware solutions, and vice-versa.

Huge changes at the political helm of the United States of America are underway. Barely one year ago, no one would have expected the questioning of the state-ownership of the Panama Canal or of Greenland. Today we are witnessing a spectacular gamechanger.

If and when the highest US Federal Authorities would decide to suspend altogether ongoing IT activities within the Institutions of the European Union, by physically halting Cloud servers and applications operated by the Microsoft Corporation, they could achieve this by compelling that company to fully comply with standing US law.

The horror scenario possible from a fully externalised Cloud solution may very well consist in freezing the entire



operational functioning of the main EU Institutions, already fully dependant on running IT applications, once their outsourced IT-systems have simply been halted on a straight presidential order from Washington.

It is still possible to lift this potential danger by implementing a local Cloud, exclusively operated by internal EU personnel with permanent contracts, like it has already proven possible during the past 60 years at the EC's *Centre de Calcul* in Luxembourg. Outsourcing IT-systems to foreign private third parties abroad is not an optimal solution.

Awareness on this came up in Switzerland. In 2024, the Swiss federal authorities obtained from their national parliament an authorisation to commit an amount of about € 318 Million for the development of a Swiss Specific Cloud, for hosting and operating all corporate government information, in an inland safe and fully controlled manner. Initially for the ministries in Bern, then also extended into cantons and into municipalities. The European Union could take example on this, and still change its current disaster course.

Currently, it is not yet generally known that the familiar **MyIntraComm** is to disappear altogether in the course of 2025, for being replaced by a brand new communication tool along the *ServiceNow* architecture. The new corporate communication tool is named **"Intranet"** of which content is restricted to staff in activity at the European Commission.

As a result, users at other EU Institutions, Bodies and Agencies will no longer be kept up to date with general non-confidential information, and its staff will only be allowed to see samples of pre-selected information, which has been considered, in a very patronizing manner, as “fit for their eyes”. The information available in the currently already truncated half-baked **MyIntraComm for Retired** will therefore be drastically reduced further.

There is however no justifiable cause to preclude parts of general information available on corporate servers from interested pensioners. Honestly, the rich content of MyIntraComm does not encompass the least institutional secrets, about which further dissemination to unidentified external interested parties, could consist in any risk, at all.

Retired staff belong, quite like active staff, to the absolute best lot who you can find anywhere around. Asking for a minimum of respect by the competent administrative services cannot be a polite luxury. Mr José Manuel Durão Barroso stressed once that the European Commission is “**The almost best administration in the world.**” He was right, it is still the case. His motivating words made all of us proud to be part of it.

European Institutions are increasingly depending on voluntary contributions provided by former personnel. DG HR is discrete on the precise numbers, but a non-confirmed figure of 1,053 recognised Active Seniors all over the Institution goes round,

which is without counting thousands of others, like me, who are glad to give a hand informally ...

Much support is thus staffed, like with social assistance (AIACE), preparation seminars to retirement, information on sickness insurances, social dialogue, membership of EPSO selection competitions, advisory tasks in all General Directorates and Services, and, last but not least, being genuine ambassadors for the European Union to *the outer world*.

How can one concretely imagine that these many volunteers can deliver their helpful effective contributions, without having full access to relevant internal information to which active staff has access too, and being deprived from essential information on what is going on in the Institution? Why undermine potential capacities still existing with many devoted persons who continue to serve the Institution in a productive manner, posterior to their formal retirement from active service? This makes no sense!

In this context, the following nine actions have been requested to the Commission:

1. Put an **immediate end to the development and the implementation of any IT applications** which engender the external hosting of internal data, migrated to subcontractors which are not exclusively EU owned companies or instances.



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2. **Roll-back of the already migrated corporate data and information systems**, including the ones operated by individual Directorates General and Services, with temporary reactivation of technology in operation at about the year 2020.
3. **Abort the hopeless roll-out of the entire Service Now architecture and the SharePoint applications**, which purpose to ensure the future internal communication with active personnel and with retired personnel.
4. **Involve representatives of associations of retired staff straight from the concept phase of new IT developments.**
5. **Maintain the full operability of the still existing EC Computing Centre based in Luxembourg**, and invest in the quality of its current resources, and where necessary increase the number of fulltime active staff.
6. **Put an end to the persisting efforts to exclude retired staff** from unlimited access into the full set of internal corporate information, without that they need to access those sources via social networks or via Google. Abandon forever the logic of *MyIntraComm Retired*, which has proven a huge burden to manage, without providing any added value to the Institutions: **one single MyIntraComm for all!**
7. **The same goes with respect to unlimited access by personnel** depending on other EU Institutions, Bodies and Agencies. The additional upcoming concept of bringing

information fences amongst the separate DGs and Services (concerning active staff) must be fully abandoned even before starting with it, at all.

8. **Ensure uninterrupted availability of unique email addresses**, initially awarded to active staff members, to all personnel on retirement. Those addresses should not even disclose to the outer world to which Institutions the concerned holders belong, or whether they are already retired or consultants.
9. **Apply, in analogy, a lifelong staff number for all personnel**, which is independent from their administrative status (active, retired, on leave, or whatever) and which does no longer automatically change at the very moment of their leaving the active service. Restore the logic of the ancient NUP ... and economize thus a lot of user management.

Finally, you need to be informed that in parallel, DG BUDG, has rolled out in January 2025 a totally new General Accounting system at the European Commission, which bears the ominous name **SUMMA**. This was accidentally discovered by a limited number of pensioners who were not credited the normal pension payment by the end of last month.

There has not been any broad information on the operational successor of Sincom and ABAC, which can be deplored, and which will be addressed in clear wordings by the means of a note to Commissioner Seraphin. Communication has become a weak point!

4 THE ANNUAL REVISION METHODOLOGY FOR REMUNERATION, PENSIONS AND ALLOWANCES



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OBJECTIVE

At the extraordinary enlargement of the number of EU countries in 2004, a new separate Annex XI has been inserted in our Staff Regulations to create a predictable, budgetary and acceptable **automatic** system to adapt our remunerations, to avoid long-lasting complex technical discussions between Member States on the one hand, and to establish social stability amongst staff and recipients of post-activity income from the EU Budget on the other.

This approach lines up with the economic and financial policies of both the EU and the European Central Bank on the aspect of an open market policy, stable employment situation, and monetary elements including inflation and indirect interest rates for financial institutions to be applied.

EXECUTION

The implementation of this complex Method is carried out by Eurostat, based on solidarity principles of Purchase Power Equity in Euro for a basket of common goods and services in all different Member States, and on the evolution of the remuneration of officials in national governments, expressed in a percentage of a calculated and **Member State weighted average** for the difference between national inflation and national remuneration development in the reference group of Member States. For “non-Euro” Member States a supplementary correction is to be made for actualisation of the exchange rate between Euro and the “non abandoned” national currency.

Besides an impressive control- and comparative number of checks for the calculation and prediction methodology, measures for the general evolution of economic parameters (GNP) in the Union and possible internal budgetary disruptions were adopted as safeguards for none foreseen expenditure by defining certain delays or reduction on payments of both salaries, pensions and allowances to (former) staff.

HISTORIC CHANGES FOR PENSIONS AND POST ACTIVITY ALLOWANCES SINCE 1-5-2004

After the completion of the internal market and introduction of the Euro, acquisition of pension rights from 1-5-2004 are no longer submitted to a Member state based approach for revision in the method, but are being equated for post activity remuneration to the level for residents in Belgium and Luxemburg (B/L), based on the idea of converging future purchase power all over the EU. For prior acquired pension rights a pro rata attribution of a new Member State (instead of Capital) the based weighting factor under restrictive limits in time and individual social circumstances can be granted.

PRACTICAL TECHNICAL PROBLEMS

The complexity for Eurostat consists in gathering reliable data delayed in time, facing time lags in the suppletion of data (the reason for a reference year running from July 1st till June 30th from consecutive years), and finding proportional weights for goods and services in the consumption pattern in each Member State. This is a necessity due to differences in climate, energy consumption, evolution in real estate ability, food etc.

INTERMEDIATE REVISION

In case of a high calculated inflation rate between July 1st and December 31st, an intermediate revision can be decided for a temporary adjustment on top of the annual correction attributed in December of the previous year to be paid from following January 1st till the end of June. This temporary compensation integrated in all remuneration components is fully considered in the next normal annual exercise. The impact therefore considered in the next annual revision.

COMPREHENSION OF THE METHODOLOGY

For the comprehension of the individual pensioner, the results of this methodology often are, sometimes, hard to understand, due to:

1. Differences in definitions of the EU economic parameters for calculating inflation of goods and services mostly related on a calendar year in a national context, unlike the situation of the EU Method spread over 6 months periods in two consecutive years.
2. The impact of the solidarity principle in the remuneration (specific indicator) as an average of the result in the size of the reference population in the reference group. Example: suppose current inflation in Germany is 2%, while due to prior years of considerable high inflation, an increase of salaries of officials of 8% would occur, the difference of 6% multiplied by the population percentage in the reference group concerned could lead to an attribution of estimated 25% of the average in the entire reference group, so 1.5%.
3. The result expressed in a percentage for Belgium/Luxembourg is immediately converted in all scales as a basis (therefore expressed as index 100.0 and also a minimum level for all Member States) while, if superior, for another Member State, a correction index needs to be calculated to reflect the real raise in a corresponding percentage for that State.
4. Because national structured salary adjustments are a delayed response to occurring inflation which, moreover, do not run perfectly parallel amongst Member States, results can be confusing with the application of the defined solidarity principles.



EXCEPTIONAL MEASURES

After a long period of relative economic stability (low inflation rates), several crises (Covid, energy prices, supply problems in commodities due to war situation in Ukraine) caused a sudden explosion in inflation in several Member States during the reference period (July 1st, 2023 –



December 31st, 2024) and especially in Belgium. In other Member States wages started at the same time to increase as compensation of earlier started inflation. Therefore, several exceptional measures were applied (intermediate adjustment 3.0% for Brussels/Luxembourg, combined with a review of the weighting factors for Member States surpassing the Brussels/Luxembourg index.

Also, a postponement of part of final the annual increase was decided due to the impact of the value of the specific indicator, calculated at 3.2%, for 1.2% to be integrated in the scales from 1-4-2025 exceeding the 2.0% maximum allowed.

APPRECIATION

This Method (partly based on the HICP methodology* for economic results and forecasts by Eurostat) has formally expired by the end of 2022 (but still applied) and is the result of a working compromise based on long-term experience and on concertation's and discussions with representatives of the Member States, Trade Unions and Administrations. Thus, to provide control and manage of an automatic execution in respect of the goals for stability amongst staff and reasonable and defensible outcome for the Member States within variable economic perspectives. Since its implementation the "Method" has proven the capability of achieving its objectives both in stable and unstable economic periods.

Hopefully a fast return to a more economic stability will lead to a smooth and understandable continuation of this application, for which a word of thanks is appropriate for the dedication of Eurostat colleagues.

(*) Harmonized Index of Consumer Prices

5 OUR ITALIAN PAGE



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After 4 years, the Italian antenna of SFPE/SEPS Brussels became an independent association: SEPS-Italia. On 21 January 2025, the constitutive meeting was held, wiwng executive board:

Gianfranco Selvagio (*President*)

Evelin Herold (*Vice President*)

Marc Wilikens (*Treasurer*)

Christiane Schwartz

Corinne Vandendriessche

Trudie Van Os

David Wilkinson

Yves Crutzen

Salvatore Tirendi

While SEPS-Italia continues closely collaborating with SFPE/SEPS Brussels, it's number of members is constantly increasing and today the association, counting more than 120 members, is a reference point for many colleagues. It has recently been recognized as a permanent observer

in the Copas Joint Committee, dealing with the social activities of the Ispra and Seville sites.

On Wednesday 9th April 2025, SEPS-Italia will hold its third seminar for preparation to retirement. The seminar is addressed to active colleagues over 55 that would like to start planning their retirement and are seeking for information on aspects that should be taken into consideration before taking such a decision. One of these aspects for example is signing up for a complementary insurance to the JSIS before retirement, to avoid possible troubles in future.

We remind you that with the creation of the Italian association, the services for members requesting assistance have been strengthened. Assistance can be obtained:

by calling +39 351 6471722
from Monday to Friday,
from 11h00 to 14h00.

in presence, at the JRC Ispra Club House, in room 'Ginestre', every Tuesday and Thursday from 13h00 to 14h00. by addressing us via email at seps.italia@gmail.com.

Our volunteers will be happy to assist you with any doubt or problem. We believe that SEPS-Italia will be able to give a concrete and real support to all its members, helping them exercising their rights and entitlements.

We take the occasion to give you also some information on current topics: Concerning the right of access to the SSN (Italian national health system), the Commission has announced a possible agreement between the European institutions and the Italian State that should get into force shortly. This agreement should guarantee all JSIS members who get the special health card, access to all treatments given by the national system. As soon as SEPS-Italia has further details on this matter we will inform all members promptly.

Recently, several members had to use the JSIS direct billing service and had trouble due to the waiting queue with the PMO unique phone number. For your information, we indicate here below the email address you can use in case of need as members belonging to the PMO Ispra office:

PMO-ISPRA-PRISE-EN-CHARGE@ec.europa.eu

Many thanks to all the colleagues who contributed to the birth of our SEPS Italia Association.

6 JSIS

Perhaps the most important department of the European Institutions. All colleagues, from first day of work to the last in the Institutions are in contact with JSIS.

- Former colleagues have known paper requests for medical expenses reimbursement, for prior covering a provision from the GIP (General Implementing Provisions)
- New colleagues began with PMO in direct and electronic My PMO via their computer or mobile phone

It is therefore absolutely necessary to retain both the paper and the electronic tools equally.

We need to find the best way to make it easier for medical topics to understand and regulate, both new and old colleagues

- One idea is to distribute to all new colleagues as soon as they arrive the DGE (General Execution Provision) which explains all medical procedures.
- For former colleagues one could send the GIP via email or potentially publish each month an article

A few examples among others

- For a rapid overview of your personal situation (and that of all other beneficiaries in your name; spouse, children, etc....) check your profile under **JSIS on-line**. **JSIS on-line** is a tool which allows you to manage certain aspects of your health and accident insurance.
- you can submit your requests for reimbursement of medical expenses; ask for a prior authorisation or print out attestations for yourself or any other member of your family covered by JSIS.
- Active employees are 100% covered worldwide 24 hours a day for accidents in the private or professional sphere.



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Beneficiaries are not entitled to this coverage even if they benefit from JSIS coverage in primary coverage. Accidents suffered by retired colleagues are covered at the rates of sickness coverage.

- We advise everyone to always travel with the JSIS certificate within or outside the European Union and with travel insurance to avoid costs that would not be covered.

For more information, contact the HR team or visit the Staff Matters portal. If you have any questions about your medical insurance, you can contact the PMO.

7 PMO INFORMATION

→ NOW AVAILABLE ON MYPMO AND JSIS ONLINE: PRIOR AUTHORISATION FOR HEALTH SCREENING TESTS AND EXAMS



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From February you can request prior authorisation for health screening tests and exams via MyPMO and JSIS online. Recent improvements make the process simple and timesaving.

Can I use this option?

Yes, you can use this option if you **requested and received an invitation** for a health screening programme. This invitation can be for yourself or for your dependent family members who are over the age of 18. They must be covered by the JSIS on a primary or complementary basis.

For more information on how to generate an invitation letter, the screening programmes available and the procedure to follow, please see [Health screening pages](#) on Staff Matters.

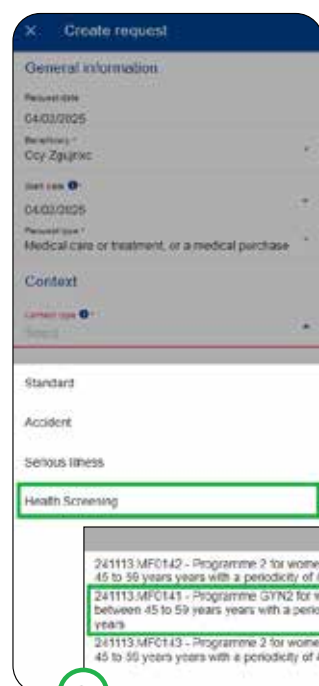
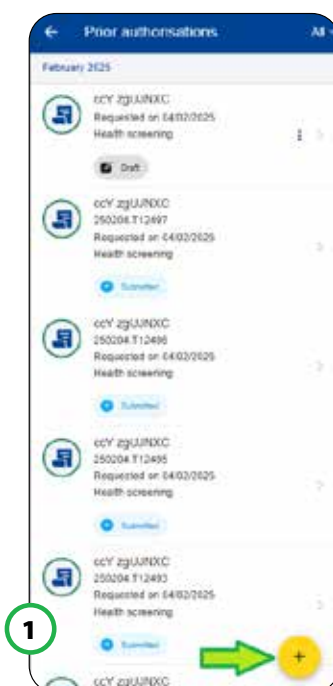
In which cases do I need prior authorisation?

Prior authorisations are not required for tests and exams already listed in the health screening programme for which you have received an invitation. However, you will need to request prior authorisation in the following situations:

- If you do not meet specific conditions such as age or the frequency for a test or exam listed in the programme.
 - If you wish to include additional exams not listed in the programme, which are subject to **prior authorisation**
2. Then fill in the required details about beneficiary, start date, and request type, and go to 'Context'. There you will find the new option 'Health screening' under the existing types of prior authorisation.
 3. When selecting "Health Screening", the system will display the invitation letter automatically (Convocation) on the basis of which you can create this request. If you have invitations for more than one screening programme, they will be listed at the bottom of the screen, and you will need to select the programme that includes the test/exam for which you are requesting the prior authorisation.

How do I request prior authorisation in the MyPMO application?

1. In the "My Health" section, select "Prior authorisations". Then tap on the "+" symbol at the bottom of the screen to create a new request.





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4. You will then be taken to the next step – adding the ‘Treatment’, where you will be able to choose between tests and exams that require a prior authorisation. If the test does not appear on the menu, please select “Other tests/exams” to continue.

5. The next screen will list the required supporting documents, you can add them by tapping on the “+” symbol.

Once this is done, you will view a summary of the request which you can now save and submit.

6. You will see submitted requests under “Prior authorisations” where you can also track their status.

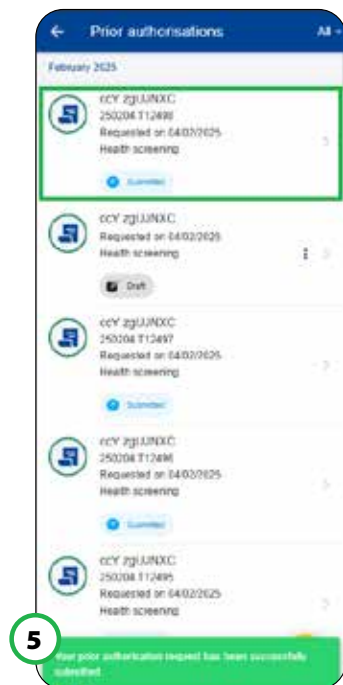
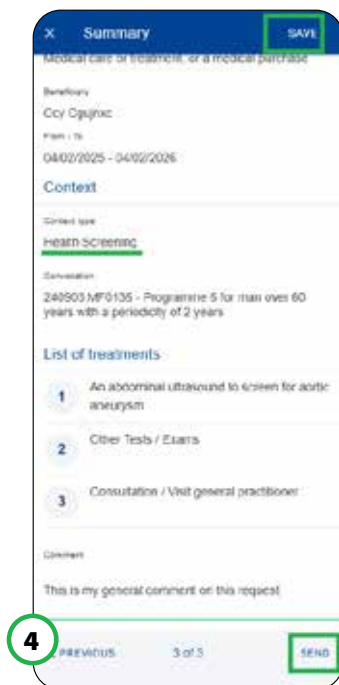
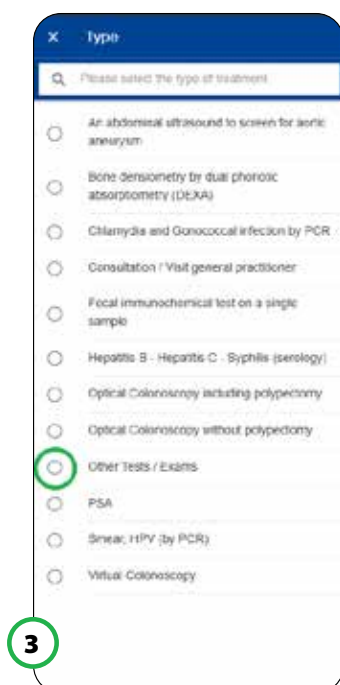
7. When your request is processed, you will see a notification when logging on MyPMO and/or it will be sent by email.

How do I request prior authorisation on JSIS online?

The procedure is identical to the one on MyPMO.

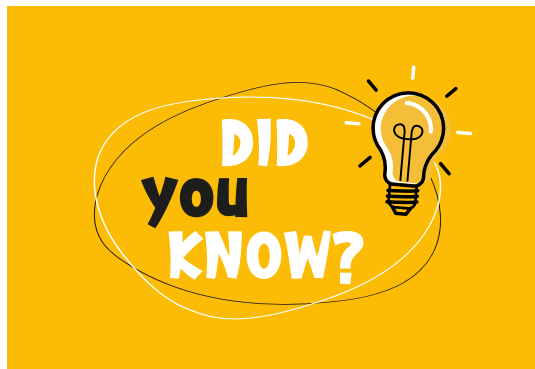
Who can I contact if I need help?

If you encounter a technical issue while generating your invitation letter yourself, you can [contact us](#) or call +32 2 29 11111 from Monday to Friday, 9.30 a.m. to 12.30 p.m.



8 DID YOU KNOW?

—> STAFF REGULATIONS, ARTICLE 72.3 SPECIAL REIMBURSEMENTS



What can a JSIS's member do, in activity or retired, when he still has high amounts not reimbursed by the JSIS?

She/He should examine his account sheets regarding a calendar year e.g. from January to December, or from February to January, and sum the amounts of the column "At charge of the Member".

Article 72.3 of the Staff Regulations specifies that a JSIS Member can receive a special supplementary reimbursement of his medical expenses when this total is higher than half his salary/pension.

EXAMPLE:

The total of the amounts in the column entitled "Amount charged to the affiliate" on your reimbursement receipts, from June 2022 to May 2023 add up to €2,000.

If your basic monthly salary or pension is €3,000, the half to be considered is €1,500. The special reimbursement will therefore be calculated like following:

If you have a partner or if you have a dependent child, you will receive 100% of the amount which exceeds half of your salary/pension: €2,000 - €1,500 = €500.- If you have no dependents (no spouse, no children), you will receive 90% of the amount which exceeds half of your salary/pension: €2,000 - €1,500 = €500 x 90% = €450.

This special reimbursement will only be granted on specific request from the affiliate attaching the account sheets concerned and specifying the chosen period.

How to proceed to benefit from this statutory advantage if you think you qualify for it?

By post. Complete the form and add the account sheets regarding your request and indicate the chosen period.

<https://myintracomm.ec.europa.eu/staff/Documents/health/demande-rembspecial-en.pdf>

Bruxelles : COMMISSION EUROPEENNE,
CAISSE MALADIE - Bâtiment MERO,
Avenue de Tervueren 41 - B-1040 Bruxelles

Ispra : CR CLUBHOUSE
Via Esperia 329 - 21027 Ispra

Luxembourg : COMMISSION EUROPEENNE
Caisse de maladie
12, rue Guillaume Kroll,
Bureau DRB B1 / 061 -L - 2920 Luxembourg

With "JSIS on-line", on the opening page, in the blue line, on the right side of the screen click on the question mark marked "Assistance on-line". Scroll down to find "Special rules", then click on "Special reimbursement".

Special reimbursement



Click on the envelope, complete the form online and send the request, don't forget to attach the relevant reimbursement receipts, and specify the chosen period.

Via My IntraComm "Retirees Welcome", follow this link:

<https://myintracomm.ec.europa.eu/staff/EN/health/reimbursement/special-rules/Pages/special-reimbursement.aspx>

9 CALL FOR VOLUNTEERS



Dear colleagues,

We still need volunteers but currently this voluntary work will focus on helping colleagues who have problems with:

- Contact with PMO
- Filling in documents
- Etc...

This is because we would like to be able to offer more personalised assistance to retired colleagues who need help, and we would like to organise half-day presences in order to satisfy a maximum number of colleagues in difficulties.

Please help us to help them...

That means we are interested in other forms of assistance.

Let us know about your interests and assets for all good. SFPE - SEPS certainly needs you in:

- IT field;
- Presentations of the Association, IT tools, etc...
- Translations into English, Italian, German and even French;
- Secretarial support;

**Whatever task you can help with,
you'll be doing it for the good of all.**

Thank you in advance for joining us,
whether you are in Brussels or elsewhere,
as the SFPE-SEPS applies the rules of teleworking.

SFPE | SEPS

175 rue de la Loi
bureau JL 02 CG39
BE-1048 Brussels

105 avenue des Nerviens
bureau N105 00/022
BE-1049 Brussels

Telephone +32 (0) 475 472 470

Email info@sfpe-seps.eu

Web www.sfpe-seps.eu

ASBL N°: 806 839 565

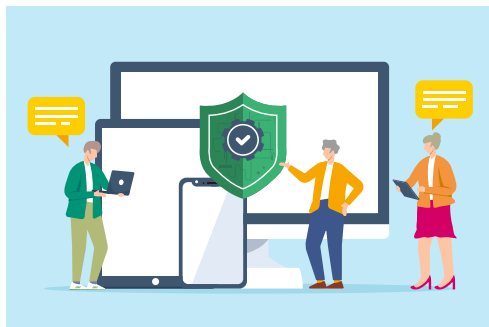
10 OUR SERVICES

→ TRAINING

CHANGES WITHIN THE SCOPE OF EU LOGIN

This training continues on Thursday afternoons in our office located on the building. NERVIENS 105-bureau 00/22” and you can still register, via “info@Sfpe-seps.eu”. Just bring with you: a PC and a smartphone....

We are thinking of creating a small tutorial that would help members with reduced mobility or whose address is far from Brussels, or even abroad.



→ LEGAL AFFAIRS – REMINDER

1. THE LEGAL SUPPORT THAT THE SEPS/SFPE CAN PROVIDE

If you need legal advice for problems relating to your relations with the Commission services (application of the Staff Regulations) or your private life (inheritance or tax problems), Hendrik Smets, doctor of law and notary licentiate, Vice-President of the SEPS-SFPE in charge of legal affairs, is at your disposal to give you an opinion in complete discretion and in accordance with his probity as a former European official.



2. CUMULATION OF THE COMMUNITY PENSION WITH A NATIONAL PENSION – REMINDER

Hendrik Smets would like to draw readers’ attention to his article on the same subject, which appeared in previous issues of our Bulletin.

European civil servants who have not transferred their pension rights to the Community system and who receive a Community pension can now apply for a pension for the years they worked for a national employer.

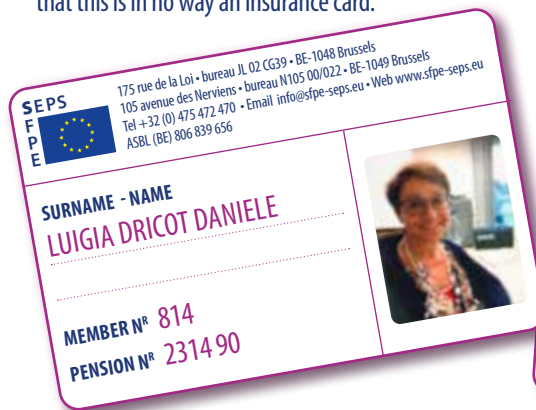


→ MEMBERSHIP CARD

As soon as we receive your SFPE-SEPS registration form, a membership card will be sent to you, emphasizing that this is in no way an insurance card.

Its purpose is to provide you with valuable addresses should you need them.

This card is in «credit card» format and will contain



✓ FRONT

Other than the information about SFPE-SEPS, please provide your name and surname and the personal details you would like to communicate to us.

✓ ON THE REVERSE

New Single Phone Number information.

✓ PROCEDURE TO FOLLOW

SURNAME (CAPITAL LETTERS)

NAME

ADDRESS (CAPITAL LETTERS)

EMAIL (CAPITAL LETTERS)

DATE

SIGNATURE

PENSION N°

ID CARD-SIZED PHOTO (3.3 CM X 4.1 CM) IN JPG OR PNG FORMAT SENT TO

EMAIL: info@sfpe-seps.eu

BY POST: SFPE-SEPS, Avenue des Nerviens 105 - BUR 00/22 - BE1049 BRUSSELS



—→ **FILES AND DOCUMENTS AVAILABLE.
ORDER FORM**

Please send this reply slip to the secretariat

I should like to receive the English edition of the following documents

SFPE-SEPS VADE-MECUM, ENGLISH EDITION

INTERNET BY POST

Part 2 (forms /pers. data)	<input type="checkbox"/>	<input type="checkbox"/>
Part 3 (addresses PMO – ADMIN. . . .) Edition January 2023	<input type="checkbox"/>	<input type="checkbox"/>
Part 4 (reimbursement forms – RCAM/JSIS) (June 2020)	<input type="checkbox"/>	<input type="checkbox"/>
Supplementary health insurances Edition (October 2022)	<input type="radio"/>	<input type="radio"/>
Dependence – How to request the reimbursement of some care and support costs, in case you partly lose your autonomy	<input type="radio"/>	<input type="radio"/>
Successions (Me. J. Buekenhoudt) (ed. 2018)	<input type="radio"/>	<input type="radio"/>
Invalidity allowance and survival pension (Hendrik Smets)	<input type="radio"/>	<input type="radio"/>
Orphan survivor's pensions (Hendrik Smets)	<input type="radio"/>	<input type="radio"/>
EU Officials and taxation (J. Buekenhoudt, LLM)	<input type="radio"/>	<input type="radio"/>
Inheritance (J. Buekenhoudt, LLM) (May 2020)	<input type="radio"/>	<input type="radio"/>
JSIS Guide (was sent by post to all pensioners)	<input type="radio"/>	<input type="radio"/>

SURNAME (CAPITAL LETTERS)

NAME

ADDRESS (CAPITAL LETTERS)

EMAIL (CAPITAL LETTERS)

DATE

SIGNATURE

SEPS SENIORS OF THE EUROPEAN PUBLIC SERVICE

175 rue de la Loi
bureau JL 02 CG39
BE-1048 Brussels

105 avenue des Nerviens
bureau N105 00/022
BE-1049 Brussels

Telephone
Email
Web
ASBL

+32 (0) 475 472 470
info@sfpe-seps.eu
www.sfpe-seps.eu
N°: 806 839 565



NOM + PRÉNOM (1)

NOM DE JEUNE FILLE POUR LES FEMMES MARIÉES (1)

N° PERSONNEL/PENSION

DATE DE NAISSANCE (JJ/MM/AA)

NATIONALITÉ

LANGUE VÉHICULAIRE POUR LES DOCUMENTS FR ☐ EN ☐

ADRESSE POSTALE (1)

TÉL*

GSM*

EMAIL (1)

ANCIENNEMENT (INSTITUTION + D.G. ET/OU SERVICE)

SI TOUJOURS EN SERVICE : ANNÉES D'ANCIENNETÉ

- ☐ **Déclare adhérer à l'asbl «seniors de la fonction publique européenne»**
en retournant cette demande à l'adresse indiquée et en payant la cotisation
par virement bancaire au compte ing ci-dessous.
- ☐ **Déclare consentir à ce que l'asbl «seniors de la fonction publique européenne»**
enregistre les données personnelles ci-dessus et les garde jusqu'à la fin de son adhésion
à l'association.

L'association s'engage à protéger ces données contre toute diffusion et à ne pas les communiquer, sauf obligations prévues par la loi ou démarche effectuée à sa demande dans les limites de l'objet social de l'association.

DATE

SIGNATURE

La cotisation annuelle est de 30,00 €. L'échéance annuelle est le 1^{er} janvier.

Les membres inscrits après le 30 juin ne devront verser la cotisation suivante
qu'après la deuxième échéance de janvier.

COMPTE ING : IBAN BE37 3630 5079 7728 BIC BBRUBEBB

COMMUNICATION INDISPENSABLE : Cotisation annuelle + NOM et prénom + N° pension

VEUILLEZ RENVoyer CE FORMULAIRE À :

SFPE-SEPS Bureau 00/22 • rue des Nerviens 105 • BE - 1049 Bruxelles ou à info@sfpe-seps.eu

**Si vous choisissez la formule de l'ordre permanent de versement, nous vous demandons d'envoyer,
VOUS-MÊME, directement le document ci-après à votre organisme bancaire.**

(1) EN CARACTÈRES D'IMPRIMERIE S.V.P. * FACULTATIF

→ USEFUL ADDRESSES

SFPE-SEPS	Info@sfpe-seps.eu
Afiliatys	www.afiliatys.eu/en/
Afiliatys « Hospi-Safe » et « Hospi-Safe Plus »	www.afiliatys.eu/en/sections/297-hospisafe
Allianz C Hospi Safe	www.allianzcare.com/en/group-hub/afiliatys.html
Allianz Care	IGO.assistance@allianzworldwidecare.com
Allianz Care remboursement	IGOclaims@allianzworldwidecare.com
Cigna	www.eurprivileges.com/ info@eurprivileges.com
MyIntraComm	https://myintracomm.ec.europa.eu/retired/
HR.D.2 Social Welfare Officer	HR-BXL-AIDE-PENSIONNES@ec.europa.eu
HR Service Cards Office (appointment)	HR-DS-CARTES-DE-SERVICE-BRUXELLES@ec.europa.eu
RCAM online	https://webgate.ec.europa.eu/RCAM/
HR-Welcome Office	HR-BXL-WELCOME-OFFICE@ec.europa.eu
HR Legal Advice	HR-BXL-LEGAL-ADVISER@ec.europa.eu
PMO Pension (old age/disability pensions)	PMO-PENSIONS@ec.europa.eu
PMO (Survivor's pensioners/orphans)	PMO-SURVIE@ec.europa.eu
PMO Certificates (for active and recently retired workers)	PMO-ATTESTATIONS@ec.europa.eu
PMO Direct Billing	PMO-RCAM-BRU-PRISE-EN-CHARGE@ec.europa.eu
PMO Serious Illness	PMO-RCAM-BRU-MGR@ec.europa.eu
PMO JSIS Reception Offices in Brussels	PMO-RCAM-BRU-RDV@ec.europa.eu
PMO JSIS Reception Offices in Luxembourg	PMO-RCAM-LUX-RDV@ec.europa.eu
PMO JSIS Reception Offices in Ispra	PMO6-JRC-HD@ec.europa.eu
Council of the EU - Pensioners	Retired.staff@consilium.europa.eu
Council of the EU - Social Service	rosario.pratas@consilium.europa.eu
Council of the EU - Social Assistance	jana.lens@consilium.europa.eu
Wilink Broker: Stefano Ristuccia	stefano.ristuccia@wilink.be
OCA Broker (Lux)	jnguyen@oca.lu

SFPE – SEPS

105 rue des Nerviens • Bureau 00/22 • BE-1049 Brussels

info@sfpe-seps.eu



→ STANDING ORDER

I, THE UNDERSIGNED

SURNAME + FIRSTNAME ⁽¹⁾

HEREBY INSTRUCT (NAME OF BANK):

To pay the sum of € 30.- and, on 15 January each year, until further notice,

sum of **30 €**

in favour of **SFPE - SEPS** Bureau 00/22 - Rue des Nerviens 105 - BE - 1049 Bruxelles

Account ING **IBAN** BE37 3630 5079 7728 - **BIC** BBRUBEBB

Reference: Reference: Annual subscription + Name(s) and personnel/pension number(s)

DATE

SIGNATURE

TO BE SENT TO YOUR BANK

(1) CAPITAL LETTERS PLEASE |



→ ORDRE PERMANENT DE VERSEMENT

JE SOUSSIGNÉ(E)

NOM + PRÉNOM ⁽¹⁾

DONNE ORDRE À LA BANQUE:

de verser jusqu'à nouvel ordre et annuellement par le débit de mon compte

la somme de **30 €**

en faveur de **SFPE - SEPS** - Bureau 00/22 - Rue des Nerviens 105 - BE - 1049 Bruxelles

Compte ING **IBAN** BE37 3630 5079 7728 - **BIC** BBRUBEBB

Communication indispensable Cotisation annuelle + NOM et prénom + N° pension

DATE

SIGNATURE

À ENVOYER À VOTRE BANQUE

(1) EN MAJUSCULES



11 IN MEMORIAM

NOVEMBER 2024 – JANUARY 2025 | NOVEMBRE 2024 – JANVIER 2025

NAME AND FIRST NAME NOM & PRÉNOM	DATE OF BIRTH DATE DE NAISSANCE	DATE OF DEATH DATE DE DÉCÈS	
ABATE-KRAHE Ilse	27/04/1936	28/11/2024	COM
ALVES Maria Da Soledade	10/11/1941	27/11/2024	COM
AMIC Serge	24/01/1938	15/12/2024	COM
ARGYRIS-AGATHOCLES Mary	01/01/1948	03/01/2025	COM
BAUMGAERTNER Erhard	13/01/1937	01/12/2024	COM
BENARROCH Michael	11/10/1970	09/12/2024	PE
BESCH-WELTER Marie	23/05/1928	24/11/2024	COM
BINA Dieter	11/09/1939	30/12/2024	COM
BLANCHET Claudine	22/01/1938	15/12/2024	COM
BONNET Georges	24/11/1929	01/12/2024	COM
BORTOLOTTI-CASTELLANETA Lucrezia	03/02/1941	21/01/2025	COM
BRETNACHER Roger	22/04/1945	17/01/2025	PE
BREUER Albert	31/03/1929	08/01/2025	COM
BROSSA Francesco	10/06/1931	05/12/2024	COM
BRUNNHUBER Rudolf	27/04/1936	15/01/2025	COM
BUFFART Arthur	27/11/1951	03/01/2025	PE
BULLOCK Edward	19/11/1941	12/01/2025	COM
CAPURSO Concetta	28/05/1942	17/12/2024	PE
CASU Nicolino	04/10/1948	22/12/2024	CES
CLOUGH Terence	18/05/1951	20/01/2025	COM
CORTI Giambattista	19/12/1934	02/12/2024	COM
CREMER Eric	27/05/1959	03/12/2024	COM
CROSTHWAITE John	25/09/1937	20/12/2024	COM
CZIGANY Imre	22/06/1946	19/01/2025	EEAS
DE CUYPER-EGERER Ursula	29/12/1941	29/12/2024	CES
DE SCHEPPER Ferdy	25/05/1955	01/01/2025	COM
DEML Gisela	30/01/1942	09/01/2025	CM
DIETRICH Norbert	02/01/1945	10/12/2024	COM
DUBOIS Jean	10/02/1929	11/12/2024	COM
DUBRULLE-MOLITOR Marie-Therese	10/05/1924	20/12/2024	COM
DUENKELSBUEHLER Gaspard	16/08/1932	25/12/2024	COM
FEIJ Alexander	16/11/1943	02/10/2024	CM
FERRARI Giorgio	26/08/1929	26/12/2024	COM
FRANZOSINI Maria Teresa	29/09/1933	01/01/2025	CJ



NAME AND FIRST NAME NOM & PRÉNOM	DATE OF BIRTH DATE DE NAISSANCE	DATE OF DEATH DATE DE DÉCÈS	
GENOVA Maia	08/01/1979	17/12/2024	CM
GIET Mireille	19/01/1943	10/01/2025	COM
GILLEN BRINCOUR Georges	17/12/1934	29/12/2024	COM
GLEZOS Ioannis	06/08/1947	03/12/2024	CM
GOEPP Joseph	27/08/1934	22/11/2024	COM
GONTIER Georges	21/10/1935	07/12/2024	COM
GREER James	21/09/1945	16/11/2024	COM
GRUNERT Thomas	14/06/1950	24/11/2024	PE
GRUSSMANN Wolf-Dietrich	24/01/1958	01/12/2024	COM
GUINOVART CAPDEVILA Jose	19/08/1945	12/01/2025	COM
HAMING Finn	14/02/1943	15/12/2024	CM
HAUG Ursula	09/01/1941	21/11/2024	COM
HENNINGSEN Georgia	05/12/1939	18/12/2024	COM
HERMANS-PUTZEYS Marie-Therese	28/11/1931	27/12/2024	COM
JACOBY Antoine	18/10/1950	23/11/2024	PE
KARAMAVROS Dimitrios	19/11/1951	11/01/2025	PE
KATTENBELT Michael	29/01/1955	09/01/2025	COM
KEANE John	25/03//1949	09/12/2024	COM
KELM Georg	07/01/1948	20/12/2024	COM
KENDREW Philip	28/09/1948	25/11/2024	COM
KLAA Latifa	04/05/1958	22/12/2024	COM
KOCZIAN Wolfgang	30/09/1942	24/12/2024	PE
KOETER Herman	01/10/1947	07/01/2025	EFSA
KOLBER Jean	31/01/1936	27/09/2024	COM
KRISCHER Wolfgang	05/12/1937	08/01/2025	COM
LAMBS Marie-Louise	12/11/1932	23/11/2024	PE
LAMOUCHE-MALGHERINI Clara	22/11/1932	27/12/2024	COM
LIEFFRIG Jean-Paul	10/02/1931	26/12/2024	COM
LUX Charles	13/07/1943	07/12/2024	CC
MACIOTI Manfredo	02/08/1930	18/01/2025	COM
MADSEN Ingerlise	25/04/1954	02/01/2025	CM
MAZZON Silvano	17/03/1933	31/12/2024	PE
MILDENBERGER Joseph	12/06/1952	16/01/2025	COM
MOLINEUS Hasso	29/04/1941	19/01/2025	REC
MUELLER Karl	10/09/1927	01/12/2024	COM
NARDONE Daniel	09/10/1938	17/01/2025	COM
NEUMANN Heinz	23/10/1936	21/12/2024	CEDEFOP
NICOLAI Joseph	01/05/1936	01/01/2025	COM
PANSINI Alfredo	09/02/1931	16/01/2025	PE



NAME AND FIRST NAME NOM & PRÉNOM	DATE OF BIRTH DATE DE NAISSANCE	DATE OF DEATH DATE DE DÉCÈS	
PAPAIOANNOU Rodolfos	04/05/1933	17/01/2025	COM
PAUVERT Maurice	25/01/1935	30/12/2024	CC
PETRONE Rocco	15/05/1949	29/12/2024	CM
RICKLIN Janine	06/03/1940	01/12/2024	PE
ROBERT Dominique	12/08/1952	11/01/2025	PE
ROBIN Jean-Marie	02/05/1960	02/01/2025	COM
SCHLESER Rudolf	26/11/1931	31/10/2024	COM
SCHNEIDERS Albert	20/07/1930	22/01/2025	COM
SCHWARTZ Gerard	18/06/1955	09/11/2024	CJ
SCORCELLETTI-PICCO Teresa	26/09/1939	28/11/2024	PE
SMEULDERS Johan	26/10/1956	20/11/2024	COM
SPEELMAN Mechthild	28/08/1939	23/12/2024	COM
STASINOPOULOS Floros	22/10/1937	08/01/2025	COM
STIMPSON Andrew	22/11/1955	24/12/2024	EMSA
STORK Hans-Georg	06/01/1947	11/12/2024	COM
VALETTE Pierre	05/08/1947	09/12/2024	COM
VAN DAMME Willy	05/02/1934	24/11/2024	COM
VAN VELZEN Petrus	07/06/1946	01/12/2024	CJ
VANDEN BROECK Henri	28/03/1951	02/01/2025	COM
VANDEPUT Jean-Pierre	15/06/1940	09/01/2025	COM
VECKMANS Nicole	26/09/1937	30/12/2024	COM
VERDOODT Catherine	14/10/1941	05/01/2025	COM
VERGNAUD Lisbet	20/08/1945	02/01/2025	PE
VIDALLER GRACIA Joaquin	25/07/1954	20/10/2024	COM
VOLZ Inge	21/03/1936	05/12/2024	COM
WALLIN Carl-Gustav	25/02/1951	30/12/2024	CM
WAROQUIER Robert	06/09/1948	14/01/2025	PE
WERY Jean-Pierre	07/01/1957	27/01/2025	CM
WESTE Gunter	31/03/1936	06/11/2024	COM
WOLF Ingeborg	29/03/1941	21/01/2025	COM
WOUTERS Frank	22/07/1962	11/12/2024	COM
YOUNG DAVID	05/11/1945	17/11/2024	PE
ZACHARIAS Helga	19/09/1934	26/12/2024	COM
ZEYEN Erica	20/06/1938	06/12/2024	COM